SHIBUYA PASS

USER GUIDE

How to Use Experiences

TOKYU CORPORATION 東急

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Select Experiences & Prepare for Redemption

Follow these steps to redeem your experience.

1

Select an Experience

Choose the facility or experience you want to use from the list.

2

Select Number of Tickets

Select the desired quantity and tap "Redeem".

3

Show Screen to Staff

Show the screen displaying the "Show to staff" button.

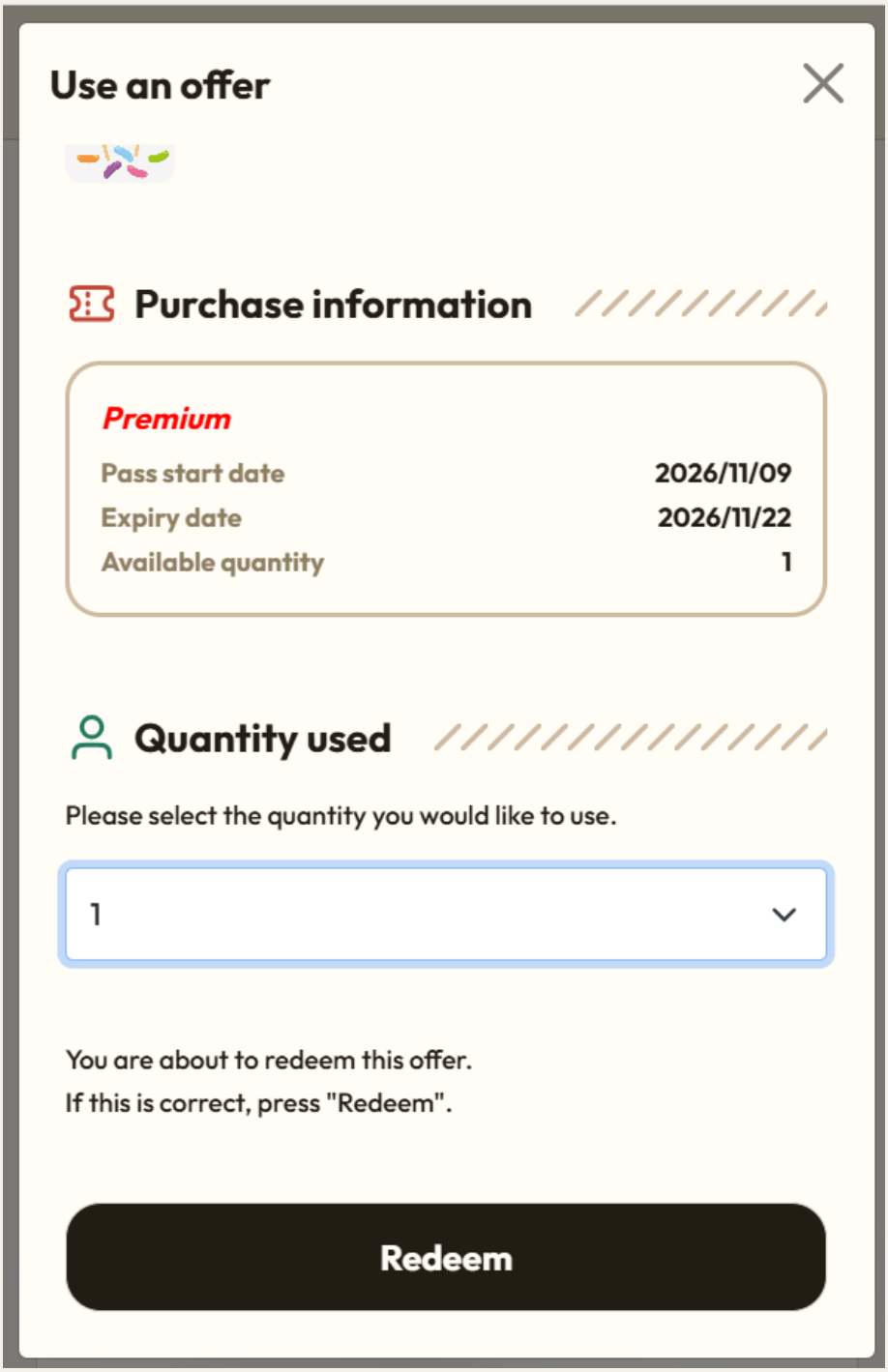
① Select an Experience

Choose the facility or experience you want to use from the list.



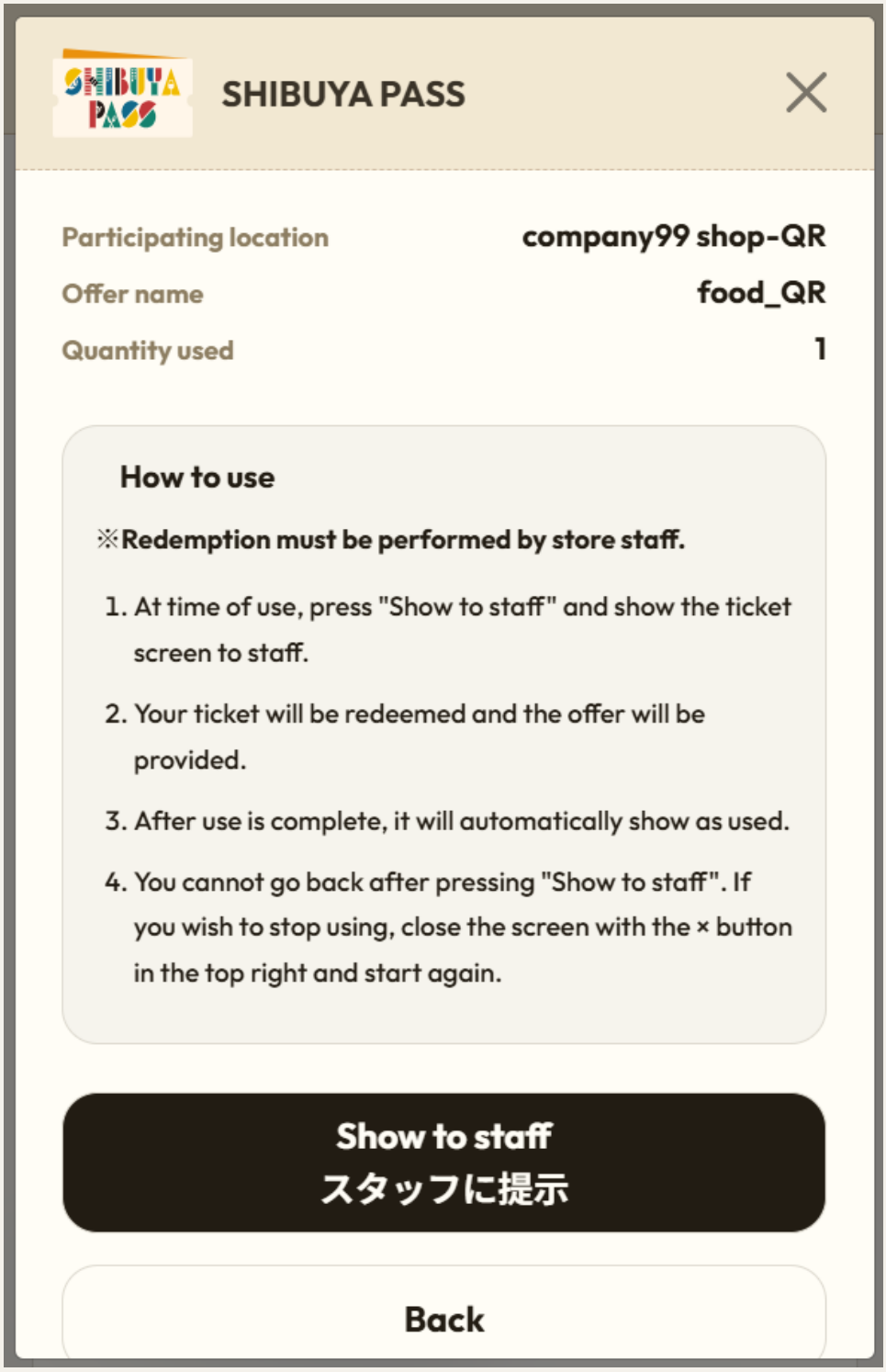
② Select Number of Tickets

Select the desired quantity and tap "Redeem".



③ Show Screen to Staff

Show the screen displaying the "Show to staff" button.



How to Redeem Tickets

Redeem your ticket according to the method designated by the store.



QR Code Redemption

Display the "QR code" tab and have the store staff scan it.



Swipe Redemption

Press and hold the icon for 2 seconds, swipe right, and show the "Redeemed" screen.

QR Code Redemption

Present the QR code for experience redemption to the store staff.
*If the "QR code" tab is not displayed, QR redemption is not supported. Please redeem via swipe on the next page.



Customer screen: QR code display

Swipe Redemption

Show the swipe screen to the store staff.
Press and hold the icon for 2 seconds and swipe right to redeem your experience.



